NORTHSTAR RANCH COMMUNITY ASSOCIATION www.northstarranchhoa.com

Professionally Managed by Keystone Pacific Property Management, LLC - 41593 Winchester Rd., St. 113, Temecula 92590



Holiday Decorating Reminder!

A friendly reminder to all, to please decorate with care this holiday season. Residents are allowed and encouraged to decorate for the holidays! However, any and all décor must be attached to your home (such as lights), and kept within the confines of the front porch area. Please do not place any holiday lights or decorations in the Association's common area, landscape area, or planters. Placing decorations in these areas prevents the landscapers from doing their job properly, and creates a liability for the Association. Please keep decorations tasteful, and in keeping with the look of Northstar Ranch! All lights and Décor must be removed following each holiday. Thank you, for your cooperation, and for brightening our community! Enjoy this HOLIDAY SEASON!



REMEMBER to "Fall Back" on November 3, 2018! Daylight savings time ends at 2:00 a.m., so remember to turn your clocks back, and enjoy that extra hour of sleep!

BOARD OF DIRECTORS: President: Brenda George

Vice President: Steven Olsen
Secretary: Hany Mansour

Treasurer: Vacant

The final agenda will be posted at the pool area bulletin board. You may also obtain a copy of the agenda by contacting management at 909-297-2548.

Next Board Meeting:

December 17, 2018 at 7:30 pm in the Keystone Pacific Property Management, LLC. Board Room, 41593 Winchester Road, Suite 113, Temecula, CA. 92590.

IMPORTANT NUMBERS: ASSOCIATION MANAGER:

Susan Larson, PCAM®

Phone: 949-430-5848 slarson@keystonepacific.com

Emergency After Hours: 909-297-2550

COMMON AREA ISSUES:

Becky Nguyen bnguyenl@keystonepacific.com Phone: 951-491-7362

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600 customercare@keystonepacific.com

INSURANCE BROKER:

Berg Insurance Agency 3651 Birtcher Dr, Lake Forest, CA 92630 (949) 830-4590

ARCHITECTURAL DESK:

Please submit your Architectural Applications to: architectural@keystonepacific.com

NOVEMBER 2018 REMINDERS

Keystone Pacific Closed in Observance of the Following Days

* Veteran's Day- Monday, November 12th

* Thanksgiving - Thursday, November 22nd

* Day After Thanksgiving- Friday, November 23rd

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

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PARKING REMINDER

Parking within the Community can get fairly tight in the evening hours. Management would like to remind the community to utilize garages and driveways before parking on the streets. It is important to utilize all the parking space available on your lot prior to parking on the street to keep the street clear, and refrain unwanted guests from hiding from patrol behind vehicles.

WATCH YOUR SPEED

The speed limit within the community is 15 MPH, however, it would be very much appreciated if homeowners would use this as their top speed guideline. Please navigate a little slower through the neighborhood, and do not run the posted stop signs. There are many children walking and riding their bikes to and from school or the park area, and safety is our biggest concern. Thank you for your cooperation.

PETS

Excessive barking, or other animal noise, is considered a nuisance. Please be courteous to your neighbors, and control your pets.

VISIT WWW.NORTHSTARRANCHHOA.COM!

Log onto the community website to:

- Submit maintenance requests, address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies, forms
- Access your account online
- Pay your HOA bill online

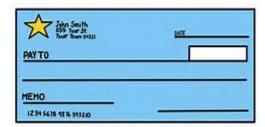
Should you have problem logging onto the community website, please call Customer Service at 949-833-2600.

NEW PAYMENT ADDRESS:

FILE 1958

1801 W. OLYMPIC BLVD.

PASADENA, CA 91199-1958



HomeWiseDocs.com

For Escrow transactions, and document requests, contact Home-WiseDocs.com. They provide your Association's resale packages, resale demands, lender questionnaires and association documents.

HomeWiseDocs.com provides reliable, around-the-clock online access to all governing documents and critical project data for lenders, closing agents, real estate professionals, and homeowners from Keystone Pacific's managed communities.

Please see below for login information:

Online Chat at www.homewisedocs.com

Help Desk: 866.925.5004 x 1

e-mail: info@homewisedocs.com
Log on to www.homewisedocs.com
and select the Sign Up link to register.
The many system enhancements
geared toward an improved user experience include:

- Order by address or association name
- Email and SMS text completion notices for users
- Track orders online with confirmation
- Much more!

