# NORTHSTAR RANCH COMMUNITY ASSOCIATION <a href="https://www.northstarranchhoa.com">www.northstarranchhoa.com</a>

Professionally Managed by Keystone Pacific Property Management, LLC - 3155-D Sedona Court, Suite 150, Ontario, CA 91764

### **NEW POOL KEY!**

Please be aware that the key has changed for the community pool. If you did not receive your new pool key on June 18, 2018 you can pick your key up at the Keystone Temecula office located at 41593 Winchester Road, Suite 113, Temecula, CA 92590. Office hours are Monday through Friday from 9:00am to 5:00pm.

### OFF ROAD VEHICLES ARE STRICTLY PROHIBITED!

Management would like to remind all residents in the Northstar Ranch community that riding off road vehicles in the community is strictly prohibited. Should a resident be reported breaking this rule an immediate hearing will be issued to that resident and monetary fines will be assessed to the homeowners account.

## NO POSTING OF FLYERS IN THE NORTHSTAR RANCH COMMUNITY

Management and the Board would like all Northstar Ranch residents to know that posting of flyers is not allowed on community property, this includes mail boxes, sign posts, fences, tot lot and doggy stations. Please contact management if you would like to include something in the newsletter or posted in the community bulletin board.

### STREET PARKING AND NOISE LEVELS IN THE COMMUNITY

If you are parking on the street please be aware of the noise you create. Being awoken by car doors and trunks being shut hard or alarms chirping is disturbing, the same goes with the noise of trash cans being wheeled to and from the curb late at night or early morning. Please be aware of the closeness of our homes and the way sound travels.

### DOES YOUR HOME NEED PAINTING?

If your entry doors, shutters, garage doors, siding, or stucco are faded, cracking, or in disrepair, it is time to paint. Ideally, you should paint your home once every 7 to 10 years to protect it from nature's harmful elements and moisture. If you are painting to match the exact color or you are choosing an approved color scheme, architectural approval will NOT be required. Paint color scheme information is available from our community manager or on the community website.

#### **BOARD OF DIRECTORS:**

President: Brenda George Vice President: Steven Olsen Secretary: Hany Mansour

Treasurer: Vacant

The final agenda will be posted at the pool area bulletin board. You may also obtain a copy of the agenda by contacting management at 909-297-2548.

### **Next Board Meeting:**

August 20, 2018 at 7:30 pm in the Keystone Pacific Property Management, LLC. Board Room, 41593 Winchester Road, Suite 113, Temecula, CA. 92590.

# IMPORTANT NUMBERS: ASSOCIATION MANAGER: Clint Taylor

Phone: 909-297-2548 ctaylor@keystonepacific.com

Emergency After Hours: 909-297-2550

### **COMMON AREA ISSUES:**

Hannah Rangel hrangel@keystonepacific.com Phone: 909-297-2558

## BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 909-297-2550 customercare@keystonepacific.com

### **INSURANCE BROKER:**

Berg Insurance Agency 3651 Birtcher Dr, Lake Forest, CA 92630 (949) 830-4590

#### **ARCHITECTURAL DESK:**

Please submit your Architectural Applications to: architectural@keystonepacific.com

### **AUGUST 2018 REMINDERS**

For after-hours association maintenance issues, please call 909-297-2550 to be connected with the emergency service line.

Please call 9-1-1 for life-threatening emergencies.

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NEW PAYMENT ADDRESS: FILE 1958 1801 W. OLYMPIC BLVD. PASADENA, CA 91199-1958

John Smith 555 Year St Nooth Room Std21	POL
PAYTO	
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1234 5678 9876 549210	-

### **SUMMER IS HERE!**

As summer approaches the Association would like everyone to take a moment and review some of the community pool rules.

Pool Hours: 6 a.m. – 10 p.m.

Use of the pools and spa are restricted to members of the Community Association and up to (5) guests.

All children under the age of four (4) must wear rubber swim pants when in the water.

Children under the age of sixteen (16) must be accompanied by a responsible adult age eighteen (18) years or older.

For every 3 children there must be one (1) adult supervisor present at all times.

Children may wear water wings, life vests or other types of small flotation devices in the Community Association's pools if a parent or guardian has signed the necessary waiver and release agreement. If a release has not been signed, only United States Coast Guard approved life vests will be allowed. Rafts, boogie boards, water noodles, or any other items that would obstruct a clear view of the water, are not permitted.

Pets (dogs, cats, etc.) are prohibited in the pool and spa areas.

Members are responsible for their guest's compliance with all Community Association Rules & Regulations for personal injuries, for any damage to Community Association property caused by the members or their guests, and are liable for all repair or replacement costs.