JUNE 2018

NORTHSTAR RANCH COMMUNITY ASSOCIATION <u>www.northstarranchhoa.com</u>

Professionally Managed by Keystone Pacific Property Management, LLC - 3155-D Sedona Court, Suite 150, Ontario, CA 91764

OFF ROAD VEHICLES ARE STRICTLY PROHIBITED!

Management would like to remind all residents in the Northstar Ranch community that riding off road vehicles in the community is strictly prohibited. Should a resident be reported breaking this rule an immediate hearing will be issued to that resident and monetary fines will be assessed to the homeowners account.

NUISANCE VIOLATIONS

Management and the Board would like to remind residents that nuisance violations will be treated with the upmost importance and enforced with monetary penalties. Should you see an individual causing a nuisance in the community please contact management immediately.

NEWSLETTER ARTICLES

Please feel free to submit any newsletter ideas or articles that you feel would be relevant to your neighbors here at Northstar Ranch. To be considered, all entries must to be sent to the attention of Clint Taylor no later than the 5th of each month for inclusion in the following month's newsletter.

PLANNING ANY EXTERIOR IMPROVEMENTS OR CHANGES?

- 1. Submit an architectural application before doing any exterior work to your home, front or backyard to architectural@keystonepacific.com.
- 1. Wait for written approval from the Architectural Committee. (Within 45 days)
- 1. Complete the exterior improvements as stated on your original approved application.
- 2. Submit a Notice of Completion with photos showing the work was completed. You will receive a written letter when the Notice of Completion has been approved.

If you have any questions regarding the architectural application process or if you need to submit an application please call Management at 909-297-2548, as we are here to assist you through the process.

BOARD OF DIRECTORS: President: Brenda George Vice President: Steven Olsen Secretary: Hany Mansour Treasurer: Vacant

The final agenda will be posted at the pool area bulletin board. You may also obtain a copy of the agenda by contacting management at 909-297-2548.

Next Board Meeting:

June 18, 2018 at 7:30 pm in the Keystone Pacific Property Management, LLC. Board Room, 41593 Winchester Road, Suite 113, Temecula, CA. 92590.

IMPORTANT NUMBERS: ASSOCIATION MANAGER:

Clint Taylor Phone: 909-297-2548 ctaylor@keystonepacific.com

Emergency After Hours: 909-297-2550

COMMON AREA ISSUES: Hannah Rangel hrangel@keystonepacific.com Phone: 909-297-2558

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN: Phone: 909-297-2550 customercare@keystonepacific.com

INSURANCE BROKER: Berg Insurance Agency 3651 Birtcher Dr, Lake Forest, CA 92630 (949) 830-4590

ARCHITECTURAL DESK: Please submit your Architectural Applications to: architectural@keystonepacific.com

JUNE 2018 REMINDERS

Please make sure you are watching your speed while driving through the community, we want to ensure our streets are safe for our kids.

For after-hours association maintenance issues, please call 909-297-2550 to be connected with the emergency service line.

Please call 9-1-1 for life-threatening emergencies.

Next Board Meeting– June 18, 2018 at 7:30 pm in the Keystone Pacific Property Management LLC Board Room, 41593 Winchester Road, Suite 113, Temecula, CA. 92590. NEW PAYMENT ADDRESS: FILE 1958 1801 W. OLYMPIC BLVD. PASADENA, CA 91199-1958

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GARAGE PARKING

In accordance with our CC&R's, garages are to be cleared out for vehicle parking. Please make sure that you are able to fit the appropriate amount of vehicles in your garage. If garages are noticed to be used as storage, a courtesy letter will be sent out requesting you clear your garage out for vehicles. If the violation persists, you may be asked to a hearing and possibly fined. Parking is an issue in the community, if everyone uses their garage appropriately this will alleviate some of the parking issues.

ARE YOU PARKING IN THE MOTOR COURTS?

The Board would like to remind all residents that parking in the motor courts is prohibited. Please keep in mind the Association has a patrol company that patrols the Association. If you are parking in the motor court areas and/or red zones you will eventually be towed. Further, please remember that jumpers and block parties are prohibited in the motor courts.

TRASH CAN AND CURBSIDE JUNK REMINDER!

Trash cans cannot be put onto the street more than 12 hours prior to the pick up date. Likewise, please remember to take your empty trash cans into your backyard or garage and out of view of the common area no more than 12 hours after pickup. Please do your part and help keep the community as beautiful as possible. Please remember that it is the responsibility of the resident to contact waste management for large item pickups. Should the HOA have to have the item removed the homeowner will be subject to monetary penalties.



OWNERS WHO LEASE THEIR HOME IN NORTHSTAR

We would like to take this time to remind all homeowners that it is their responsibility to inform their tenants of the Association's rules and regulations. Please provide a copy of the Association's rules to your tenants to avoid confusion. It is the homeowner who is ultimately responsible for the actions of their tenants. Thank you for your cooperation with this matter.